

HHR Technician

JOB DESCRIPTION

SUMMARY:

Responsible for the overall repair and maintenance of all HHR machines under the direction of the Supervisor

DUTIES AND RESPONSIBILITIES

- Responsible for the repair, overhaul, and proper preventative maintenance of all electrical and mechanical HHR machines in accordance with gaming regulations.
- Responsible for the floor repair and proper preventative maintenance of all HHR machines, including cleaning machines, overhauls, etc.
- Handles the initial set-up and check out of new HHR machines.
- Assists the Manager and/or Technicians in the break down, relocation and reset up of machines and stands to be relocated.
- Assists Attendants in verifying jackpots, cancelled credits and fills as required.
- Assists in verifying machine integrity when jackpots occur and at other times as requested.
- Knowledge of local jurisdiction gaming laws (federal, state, etc.) and regulations as well as the Company's internal controls, policies and procedures.
- Maintains a consistent and regular attendance record.
- Brings disputes, unusual customer activities and any out of the ordinary occurrences to the attention of the Supervisor
- Promotes positive customer relations through prompt, courteous and efficient service.

QUALIFICATION REQUIREMENTS:

To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill, and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

EDUCATION and/or EXPERIENCE:

High School diploma or GED required. Electronics experience and/or degree preferred.

LANGUAGE SKILLS:

Ability to read and comprehend simple instructions, short correspondence, and memos. Ability to write simple correspondence. Ability to effectively present information in one-on-one and small group situations to Customers and other Employees of the company.

MATHEMATICAL SKILLS:

Ability to add and subtract two digit numbers and to multiply and divide with 10's and 100's.
Ability to perform these operations using units of American money.

REASONING ABILITY:

Ability to apply commonsense understanding to carry out detailed but uninvolved written or oral instructions. Ability to deal with problems involving a few concrete variables in standardized situations.

PHYSICAL DEMANDS:

The physical demands described here are representative of those that must be met by an Employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this job, the Employee is regularly required to stand; walk; use hands to finger, handle, or feel objects, tools, or controls; reach with hands and arms; and talk or hear.

The Employee must frequently lift and/or move up to 100 pounds. Specific vision abilities required by this job include close vision, distance vision, color vision, peripheral vision, depth perception, and the ability to adjust focus.

WORK ENVIRONMENT:

The work environment characteristics described here are representative of those an Employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this job, the Employee regularly works near electrical and moving mechanical parts. The noise level in the work environment is usually moderate to loud.